

# PREDICTIVE ANALYTICS FOR PILOT TRAINING IN SOUTHERN AFRICA

Sibusiso Mzulwini and Tendani Lavhengwa

Department Informatics, Faculty of Information and Communication Technology, Tshwane University of Technology, City of Tshwane, RSA

## ABSTRACT

*This paper aims to enhance aviation safety by identifying and addressing pilot performance weaknesses through data-driven techniques, focusing on the strategic adoption of predictive analytics in pilot training across Southern Africa, particularly in South Africa, Namibia, and Botswana. The main objective is to utilize advanced technologies like Natural Language Processing (NLP) and machine learning (ML) to analyze aviation incident reports and identify patterns of pilot errors and operational risks. The study's results highlight vital insights, which pave the way for tailored training programs designed to mitigate risks. The achievements of the study include filling a non-empirical gap by applying the Diffusion of Innovations (DOI) framework to examine the adoption of predictive analytics alongside recommendations for standardized reporting, specialized training modules, and the integration of weather analytics. These outcomes demonstrate the transformative potential of predictive analytics in improving pilot training and enhancing safety in the Southern African aviation sector.*

## KEYWORDS

*Predictive Analytics, pilot training, Diffusion of Innovations (DOI), Aviation Safety & Natural Language Processing (NLP)*

## 1. INTRODUCTION

This study investigates the adoption of predictive analytics in pilot training across selected Southern African countries, specifically focusing on South Africa, Namibia, and Botswana. Predictive analytics, a subset of artificial intelligence (AI) [1], has the potential to transform pilot training by utilizing data to forecast and mitigate potential issues, thereby increasing both training efficiency and safety [2]. Globally, human error contributes to over 70% of aviation accidents, highlighting the urgent need for innovative training solutions [3]. However, the implementation of such technologies in Southern Africa faces significant challenges. These include limited AI literacy, which introduces social and political implications [4], technological infrastructure limitations, and poor connectivity, particularly in remote regions [5]. The recognition of these challenges underscores the urgent need for research tailored to the unique conditions of Southern Africa's aviation sector.

The motivation for this study stems from the pressing need to improve aviation safety in Southern Africa, where human error remains a major contributor to aviation accidents. Predictive analytics has shown immense potential globally in addressing such issues by identifying pilot performance weaknesses and informing the development of targeted training programs. However, in Southern Africa, the adoption of predictive analytics is hindered by challenges such as limited AI literacy, insufficient technological infrastructure, and regulatory constraints [2] [4]. These challenges

highlight the need for innovative solutions that adapt advanced AI-driven techniques to enhance safety and operational efficiency.

This study aims to enhance aviation safety by leveraging predictive analytics to identify pilot performance weaknesses and operational risks. This research builds on existing studies through critical analysis and synthesis of knowledge, leading to applying advanced technologies, such as NLP and ML, to improve pilot training in Southern Africa. The study contributes to the field by bridging the critical knowledge gap regarding adopting predictive analytics in pilot training within Southern Africa, specifically addressing the unique challenges faced in Southern Africa. This study employs the Diffusion of Innovations (DOI) framework to provide actionable insights and tailored recommendations for integrating advanced data-driven techniques into pilot training programs, thereby enhancing regional aviation safety.

## **2. METHODS**

### **2.1. Literature Search**

We systematically conduct the literature search to ensure a comprehensive review of existing research [6] on the strategic adoption of predictive analytics in pilot training, mainly focusing on Southern Africa, specifically focusing on South Africa, Namibia, and Botswana. The search involved multiple academic search engines, scholarly databases, and research indexes such as Google Scholar and Web of Science, enabling access to a wide range of peer-reviewed literature and scientific studies. Keywords and phrases such as “predictive analytics,” “pilot training,” “aviation safety,” “Southern Africa,” and “Bayesian network modeling” were used to identify relevant articles. [7] Boolean operators (AND, OR, NOT) were used to filter the search results and ensure the inclusion of pertinent studies.

### **2.2. Decade-Based Analysis of Emerging Patterns**

To guarantee the data's relevance and currency, the materials evaluated were restricted to conference papers, peer-reviewed journals, and government reports published during the past decade. The scope is confined to studies conducted in or relevant to Southern Africa, specifically focusing on South Africa, Namibia, and Botswana. Additionally, the search was restricted to publications available in English to maintain consistency in the review process [8]. Studies that did not directly address the use of predictive analytics in aviation or pilot training were excluded to maintain the focus on the research objectives [9].

### **2.3. The Literature Review Type Selected**

The selected types of literature reviews included narrative reviews and systematic reviews. The narrative review provided a broad overview of the research topic, offering insights into the general traction, emerging patterns, and advancements in predictive analytics in pilot training. The systematic review was used to critically evaluate and synthesize specific studies related to the identified factors influencing the adoption of predictive analytics, ensuring a detailed and structured analysis of the available literature.

### **2.4. Locating Articles**

Articles were sourced using a combination of database searches, reference list checks, and citation tracking. Initial database searches were conducted using predefined keywords and Boolean operators to identify relevant publications. The reference lists of critical articles were

reviewed to find additional sources. Citation tracking was employed to identify subsequent studies that cited the critical articles, ensuring the inclusion of the most recent and influential research. Access to institutional subscriptions and academic libraries was utilized to obtain full text versions of the articles.

## **2.5. Maintaining the Integrity of the Specifications**

The articles were located across multiple academic and professional sources. [10] Major academic databases such as Google Scholar, PubMed, Scopus, and the Web of Science were primary sources for peer-reviewed journal articles and conference papers. Additionally, official aviation safety reports and documents from organizations such as the South African Civil Aviation Authority (SACAA) and the international and national governing entities were accessed [11]. Institutional repositories and academic libraries, including those of the Tshwane University of Technology, were also utilized to obtain relevant materials. By adhering to this structured approach, the literature search ensured a comprehensive and focused review, aligning with the research objective.

## **3. LITERATURE REVIEW**

### **3.1. Introduction**

This study focuses on exploring how predictive analytics can be integrated into pilot training programs in Southern Africa to address and overcome the challenges related to technological infrastructure, regulatory constraints, and resource limitations. This integration is crucial for improving aviation safety, a cornerstone for fostering regional economic growth and connectivity through safe and reliable air travel. Southern Africa is limited explicitly to South Africa, Namibia, and Botswana for this study.

### **3.2. Presenting the Range of Literature Under Review**

The literature reviewed encompasses studies on the application of big data analytics in airlines, the role of AI in aviation risk preparedness, and specific frameworks for anomaly detection in flight operations. For instance, the study by [2] highlights the opportunities and challenges of deploying AI in aviation, particularly within African settings. [12] discuss how data-driven decision-making enhances operational efficiency and safety. This is complemented by [13], who discusses the preparedness required for AI integration in aviation to manage risks effectively.

Further, [14] researched predictive relations between cognitive abilities and pilot performance, such as the work, provides insights into how data analytics can predict pilot training outcomes. Additionally, Constructing and assessing the accuracy of prediction models for professional fields assessed by the U.S. Air Force [15] offers valuable methodologies that can be adapted for use in Southern Africa's pilot training programs.

### **3.3. Exclusion of Certain Literatures**

While the review is comprehensive, it excludes literature that needs to directly communicate the convergence of predictive analytics, pilot training, and the specific regional context of Southern Africa. For example, studies focusing solely on AI applications in broader aviation contexts without a specific focus on training and regional challenges are often not included.

### **3.4. Computational Digital Trace Data (DTD) Concepts**

Additionally, this study will incorporate methodologies for collecting and analyzing computational DTD to enhance pilot training programs further. Previous research on integrating survey data with DTD [16] and the ethical considerations of using DTD in education [17] will guide the development of a robust framework for this aspect of the study. By addressing these various elements, the study seeks to improve pilot training and aviation safety in Southern Africa and contribute to the broader discourse on AI adoption in the region.

### **3.5. Integrating New Technologies for Aviation Safety**

Adopting new technologies, including AI and predictive analytics, holds promise for enhancing aviation safety through improved pilot training [18]. However, the specific context of Southern Africa presents nuance obstacles and possibilities that must be cautiously examined. To highlight and ensure aviation safety in the region, in the year 2006, a critical body for global aviation safety, the International Civil Aviation Organization (ICAO), issued a directive for the establishment and implementation of aviation safety programs for its members, which includes South Africa, Namibia and Botswana [11]. This literature review explores the current state of research on pilot training technologies, identifies gaps in knowledge relevant to Southern Africa, and proposes a framework for integrating data-driven approaches into pilot training programs in this region.

### **3.6. The Role of AI and Big Data in Aviation Safety and Training**

This section explores the importance of integrating big data and AI technologies to address safety challenges in aviation. Studies such as [19] highlight the benefits of predictive analytics and industry-education collaboration, emphasizing how these innovations enhance pilot training programs. Predictive modeling in other fields, such as crime resolution [20], showcases the cross industry potential of AI-driven risk management strategies.

### **3.7. Current State of Pilot Training and Emerging Technologies**

[21] suggest that studies show AI technologies could help identify weaknesses in pilot performance and tailor training programs. For instance, big data analytics has been proposed to personalize training by utilizing a range of data points [22]. Incorporating AI and predictive analytics in pilot training aligns with this study's objectives, which aspire to improve aviation safety in Southern Africa through advanced training techniques. The findings from both literatures support the potential benefits of these technologies and underscore the need for their adoption in the region's pilot training programs.

### **3.8. Technology**

Technological advancements beyond AI and predictive analytics also offer promise for pilot training. Virtual reality (VR) can provide a captivating learning environment that improves skills development [23]. Digital trace data (DTD) provides new insights into learning behaviors and training effectiveness, informing improvements in program design [24]. Integrating VR and DTD into pilot training programs in Southern Africa can significantly enhance training quality and effectiveness. These technologies, in conjunction with AI and predictive analytics, offer a comprehensive approach to modernizing pilot training and addressing the unique challenges faced in the region.

### **3.9. Challenges, Regulation, and Considerations in Southern Africa**

Despite these advancements, integrating these technologies in Southern Africa faces significant challenges. Studies emphasize the need for robust technological infrastructure, which may be lacking in some regions [25]. Regulatory constraints and resource limitations further complicate adoption [26]. Additionally, ethical considerations surrounding the use of DTD in education necessitate careful attention to ensure responsible AI implementation [17]. Understanding and addressing these challenges provides a strong case for successfully implementing predictive analytics and other advanced technologies in pilot training in Southern Africa. This study considers these obstacles and proposes strategies to surpass them, facilitating the seamless integration of technological developments into the region's training programs.

### **3.10. Regional Considerations and the Future of AI in Pilot Training**

Focusing on Southern Africa, [27] examines using computational Digital Trace Data (DTD) to ensure ethical data collection and address regional challenges in implementing predictive analytics. [28] discusses the broader impact of AI-driven data analytics on transforming industry practices, specifically focusing on enhancing pilot training. This section highlights the importance of considering regional regulatory and technological factors to fully leverage the potential of AI in aviation.

### **3.11. Data Sources Limitations and Research Focus**

The primary data source for this study is the National Transportation Safety Board (NTSB) aviation accident data, as well as local reports filed by the respective country's Civil Aviation Agency. The datasets occupy both accidents and incidents that have occurred since the year 2000 to date, providing comprehensive access to data analysis opportunities. While the dataset permits filtering for South Africa, Namibia, and Botswana, it needs more specific information regarding pilot training programs and their integration of predictive analytics. Consequently, this study will identify alternative data sources, such as aviation incident and accident reports, to explore how data-driven approaches can be customized to meet the unique requirements of Southern African pilot training programs.

### **3.12. DTD Utilization within a Training Context**

A systematic review examined the application of Natural Language Processing (NLP) techniques within the aviation safety domain. This study by [29] focused on specific sub-domains, including analyzing aviation incident and accident reports and air traffic control communications. The literature sheds light on how DTD can enhance safety outcomes while highlighting potential areas for further research and development. These findings align with the objective of the current literature under review.

[30], addresses the pressing need for high-quality pilot training amidst the projected growth of the aviation industry. By proposing a conceptual machine learning-aided pilot training and education framework, the study emphasizes the shortage of pilots and flight instructors, the constraints of current simulator-based training, and the potential of ML to enhance training outcomes. The current study aims to bridge the gap by elevating the discussion to provide a region-specific, technology-integrated, and data-comprehensive framework.

### 3.13. Ethical Considerations for AI Adoption in Developing Countries

By contributing to a broader awareness of ethical considerations, we can ensure that AI adoption benefits everyone, regardless of socio-economic context. [31], differentiates AI national strategies between developed and developing countries. The study emphasizes the need for nuanced integration of ethics in eXplainable AI (XAI) frameworks and tools, focusing on bridging gaps. While the study covers ethical considerations beyond the aviation industry, It also highlights the ethical concerns surrounding the disparity in access to AI technologies.

### 3.14. Future Directions

Future research should examine different data sources and methodologies to enrich outcomes, fostering a nuanced understanding of how data-driven approaches can be integrated into pilot training programs in Southern Africa. This may involve exploring AI-driven models and integrating computational digital trace data (DTD) to enhance training effectiveness and safety [32].

## 4. RELATED INFORMATION SYSTEMS CONCEPTUAL FRAMEWORK

### 4.1. Information Systems Conceptual Framework

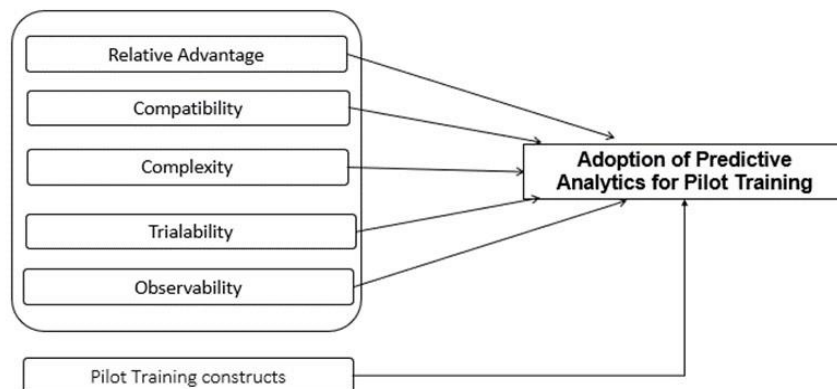


Figure 1. A conceptual framework for the article

Adopting predictive analytics within pilot training programs in Southern Africa is critical for enhancing aviation safety and promoting broader AI adoption. The Diffusion of Innovations (DOI) framework provides valuable insights to achieve this.

Firstly, the DOI framework strategically addresses adoption challenges specific to the aviation sector. Integrating technological innovations into existing practices aims to enhance safety standards. The DOI approach facilitates a nuanced understanding of how these innovations are diffused across the region.

Secondly, the DOI theory developed by [33] further examines various factors influencing the adoption process, including innovation characteristics (constructs include relative advantage, compatibility, complexity, trialability, and observability) [34], communication channels, social systems, and temporal factors [34]. By applying DOI principles, the study's objective is to determine factors that enable or hinder predictive analytics adoption.

Lastly, the study focuses on the stages of adoption specific to predictive analytics in Southern African pilot training. These stages, (a) knowledge, (b) persuasion, (c) decision, (d) implementation, and (e) confirmation, play a crucial role in successful adoption. Additionally, understanding the innovation's characteristics informs its diffusion strategy.

The PilotTraining Construct shown in **Figure 1** significantly influences the adoption of predictive analytics technologies. These constructs encompass factors unique to the training environment, including alignment with regulatory standards, customization to meet specific training needs, and compatibility with existing training infrastructure. For instance, predictive analytics must adhere to safety and performance requirements set by aviation authorities like the SACAA to ensure seamless integration into training programs. The technology's ability to personalize learning and adapt to individual trainee profiles enhances its relative advantage, making it a valuable tool for improving training outcomes and safety.

## **4.2. Data Source Justification and Evaluation**

This research relies on secondary data collected from established aviation bodies such as the National Transportation Safety Board (NTSB) and regional authorities like the South African Civil Aviation Authority (SACAA) and Namibia's Civil Aviation Authority (NCAA). These sources offer comprehensive and historical aviation incident and accident reports, which are crucial for analyzing patterns of pilot error and operational risks [2].

### **4.2.1. Justification for Using Secondary Data**

The decision to use secondary data was based on its availability, scope, and reliability [2]. Collecting primary data in aviation, particularly concerning pilot errors and incident reports, presents significant logistical and ethical challenges. By using secondary data, this study leverages well-established datasets curated over the years and regularly updated to reflect changes in the aviation sector. Additionally, secondary data enables this research to access historical data, essential for identifying long-term trends in pilot performance and aviation safety.

### **4.2.2. Rationale for Not Collecting Primary Data**

Direct collection of primary data would have involved gathering sensitive pilot training records and detailed safety data from multiple jurisdictions across South Africa, Namibia, and Botswana, which poses significant practical and ethical challenges. Given the regulated nature of aviation safety data and the difficulty in accessing real-time data across the region, secondary data from established organizations such as the NTSB and SACAA proved a more practical and reliable option [2]. These datasets have been curated over the years and provide rich insights into aviation incidents and safety trends.

### **4.2.3. Limitations of the Data Source**

Despite the advantages of using secondary data, there are some inherent limitations. The datasets primarily focus on incidents and accidents but do not provide detailed information on pilot training programs or the adoption of predictive analytics technologies. Furthermore, there are potential inconsistencies in reporting standards between different countries, which could introduce biases or gaps in the dataset [14]. As a result, specific insights related to real-time pilot training programs or predictive analytics are inferred rather than directly observed.

#### **4.2.4. Credibility and Reliability of the Data**

The credibility of the data used in this research is strengthened by its origins from well-established aviation bodies such as the NTSB, SACAA, and NCAA. These organizations follow rigorous standards for incident reporting and data collection, ensuring the data is reliable and comprehensive. The use of such trusted sources enhances the validity of the findings in this study, as these datasets are widely recognized in aviation safety research [2]

#### **4.2.5. Shortcomings Identified During Data Testing**

The studies identified several shortcomings during the testing and analysis phase. One issue was the need for granularity in older incident reports, particularly regarding detailed pilot performance metrics and specific predictive analytics applications. Additionally, the inconsistent availability across different regions required extra data cleaning and preparation efforts to ensure a cohesive dataset [14]. These limitations were mitigated through careful data transformation and integrating complementary data sources.

#### **4.2.6. Evaluation of the Data Platform**

The data platform utilized for this study integrated both machine learning techniques and traditional statistical methods. While the platform handled the diverse data sources effectively, it required significant preprocessing, especially when dealing with textual data from accident reports [29]. Despite these challenges, the system successfully identified key patterns in aviation safety and pilot performance, providing actionable insights that could inform the development of enhanced pilot training programs.

### **5. DATA ANALYSIS AND RESULTS**

[35] characterize data analysis as a methodical procedure that includes inspecting, purifying, transforming, and modeling data to uncover insight, support decision-making, and conclude. By adopting the NTSB dataset, this data download package allows this study to collect digital trace data (DTD) through voluntary donation [36].

This study will use DTD from the NTSB dataset, and SKYbrary reports to complete quantitative data analysis. Furthermore, the Kaggle platform for data scientists has been adopted to analyze data and generate graphical insight. The extract-load-transform (ELT) process will be applied as it leverages the advantages of cleaning the data, the analysis process, applying business rules, and consolidating information from multiple sources [37].

Finally, all summaries are consolidated into a data frame, providing a comprehensive overview of the incident data in a table to summarize aviation incidents and uncover patterns related to event types, injuries, aircraft categories, weather conditions, and operators. Visualize the number of incidents by country and time of day (day/night), and apply machine learning techniques to observe Technical Issues, operational safety, system reliability, flight and calibration, and performance metrics.



## 5.1. Discussion

Table 1. Table Related Aviation Accidents list [38]

	Event Type	Injury Levels	Aircraft Category	Weather Condition	Top Operators
Accident	135.0				
Air			108.0		
African Aviation Skies					1.0
Fatalinjurycount		199.0			
Global Aviation					1.0
Heli			47.0		
Heli, Ultr			1.0		
Incident	32.0				
Majuba Aviation					1.0
Minorinjurycount		19.0			
National Airways Corporation					2.0
Seriousinjurycount		38.0			
Sky Hawk Aviation					1.0
South African Airlink					3.0
South African Airways					2.0
Starlite Aviation					1.0
Unknown			11.0	143.0	106.0
Clear Skies				3.0	
Cloudy Weather				1.0	
Good Weather For Flying				20.0	
Accident	135.0				

The data on aviation events in **Table 1** from Southern Africa reveals that South Africa experiences the highest number of accidents and incidents, highlighting the need for robust safety protocols and enhanced pilot training. The significant number of fatal and severe injuries, especially in South Africa, suggests a critical requirement for improved risk management and emergency response training. Additionally, the frequent reporting of unknown weather conditions indicates a gap in weather data integration, underscoring the importance of incorporating comprehensive weather analytics into training programs.

The diversity in aircraft categories and the prevalence of unknown operators in South Africa further emphasize the necessity for specialized and operator-specific training modules. The predictive analysis addresses these challenges by identifying high-risk areas, enhancing safety measures, and providing tailored training for different aircraft types and operators. Improved data collection and reporting mechanisms are essential to effectively leverage predictive analytics, leading to better safety outcomes and more efficient pilot training programs in Southern Africa.

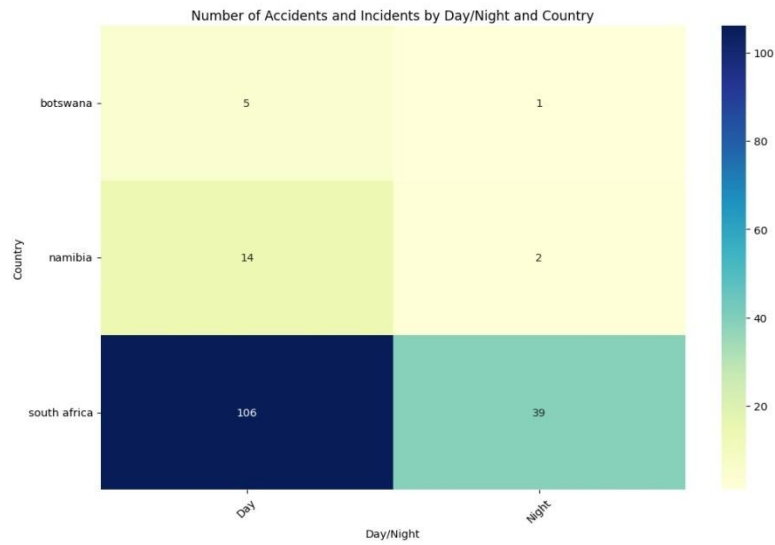


Figure 2. Heatmap for accidents and incidents in aviation [39]

The number of incidents/accidents in **Figure 2** that occurred is often during the daytime, further suggesting the environmental aspect of Southern African terrain. A standardized training format often discounts the possibility of a not-so-perfect landing space for aircraft. As a result, the pilot may underscore turbulence and overconfidence that could occur, ultimately resulting in the above observation.

Table 2. Shows observations from applying Non-Negative Matrix Factorization, a machine learning technique used for topic modeling to identify topics in the text data [40]

<b>Topic 1</b>	engine, turbine, maintenance, aircraft, fourth, retaining, rotor, amm, dimension, sb
<b>Topic 2</b>	friction, ICAO, runway, aircraft, wet, annex, 14, surface, volume, aerodromes
<b>Topic 3</b>	circuit, tms, breakers, actuators, centering, amo, actuator, maintenance, pulled, aircraft
<b>Topic 4</b>	aircraft, calibration, accident, flight, feet, vor, crew, degrees, certificate, attitude
<b>Topic 5</b>	engine, aircraft, propeller, turbine, right, control, failure, plate, airspeed, torque

- **Maintenance and Technical Issues:** Topics related to engine and maintenance issues point to recurring technical problems or maintenance practices, which could suggest a need for improved maintenance protocols or better training.
- **Operational Safety:** Topics focused on runway conditions and operational parameters emphasize the significance of comprehending environmental factors and their effects on flight safety.
- **System Reliability:** Concerns about electrical and mechanical systems point to the need for robust checks and balances to ensure system reliability and safety.
- **Flight and Calibration:** Emphasis on flight operations and calibration suggests that accurate instruments and effective crew operations are crucial for safety.
- **Performance Metrics:** Issues related to performance metrics and component failures underscore the need for careful monitoring and control of engine and propeller systems.

**Discussion on Findings and Output:** The output from **Table 2** provides a structured way to understand and quantify various aspects of aviation incidents and safety issues. By identifying

and focusing on these topics, researchers and practitioners can address specific areas of concern, improve practices, and enhance safety measures in aviation.

## **5.2. Results and Recommendations**

The findings indicate that South Africa experiences a higher rate of aviation incidents than Namibia and Botswana, highlighting the urgency for improved safety measures and pilot training. The study identified several key areas requiring attention, including more robust safety protocols, better risk management, and the integration of weather analytics into training programs to mitigate weather-related risks. Additionally, specialized training modules tailored to the diverse range of aircraft in the region and operator-specific needs are necessary. Standardizing data reporting practices across the region emerged as a crucial step toward enhancing the accuracy of aviation incident data, which can then be used to inform predictive analytics for safety improvements.

To enhance aviation safety in South Africa, Namibia, and Botswana, the study recommends the implementation of standardized reporting protocols to ensure the accurate collection of incident data, which will improve the effectiveness of predictive analytics. Integrating predictive analytics into pilot training programs is vital for identifying high-risk areas and tailoring training to address these risks. Specialized training modules should be developed to accommodate the unique operational and environmental challenges faced in the region. Furthermore, improving maintenance protocols and training personnel to address recurring technical issues is critical. South Africa's detailed approach to reporting incidents should be implemented as a model throughout the region to promote data-driven decision-making and improved safety outcomes.

## **5.3. Conclusion**

Adopting predictive analytics in pilot training represents a transformative opportunity to enhance aviation safety in Southern Africa. By integrating AI-driven techniques such as NLP and ML, this study highlights how predictive analytics can optimize pilot training programs by addressing operational risks, improving decision-making, and reducing human error. Data from sources like the NTSB and regional aviation authorities provide critical insights into pilot performance, which can be leveraged to tailor training modules and improve safety protocols. The Diffusion of Innovations framework underscores the need for collaboration between aviation authorities, training institutions, and regulatory bodies to implement these technologies successfully. Ultimately, predictive analytics holds the potential to set new safety benchmarks and significantly improve aviation training and safety outcomes in Southern Africa and beyond.

While the NTSB platform is a robust source for aviation incident data, it presents several areas for potential improvement to better support advanced analysis and aviation safety research. One key issue is the need for more data granularity and completeness, particularly in older reports, which often need to include detailed information on pilot training and the integration of predictive analytics technologies. Addressing this gap by including more specific and standardized pilot behavior and training variables would enhance the dataset's usefulness. The platform could also benefit from enhanced analytical tools, such as built-in machine learning algorithms and predictive models, to automatically detect patterns and trends in pilot performance and operational risks, thus reducing user manual workload. Finally, international collaboration and data integration with regional aviation authorities like SACAA and NCAA would offer a more comprehensive global perspective on aviation safety, enabling better tracking of international aviation trends and enhancing the platform's analytical scope. These improvements would significantly increase the NTSB platform's effectiveness for research and practical aviation safety applications.

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## AUTHORS

**Sibusiso Mzulwini** is a Post Graduate in Informatics student at the Tshwane University of Technology



**Dr. Tendani Lavhengwa** is a Senior Lecturer and Section Head of Postgraduate Studies at Tshwane University of Technology

